



## Blackbaud Security Incident

October 6, 2020 Update

Blackbaud, one of Saint John's Prep's vendors, recently notified us of a security incident that occurred within their system. Blackbaud, which manages data for many nonprofits and educational institutions, informed us that it was the target of a ransomware attack in May of 2020.

In its initial communication, Blackbaud informed us that the cybercriminal **did not access any credit card information, bank account information, or social security numbers**, but stated that a copy of a backup file removed by the cybercriminal before being locked out may have contained demographic information including names, physical and email addresses, telephone numbers, and donor giving history.

Late last week, Blackbaud provided an update to the security incident and believes that unencrypted social security numbers did exist in an old student information system (Education Edge) the Prep School no longer uses. Blackbaud is in the process of providing us with the names of those individuals whose information may have been compromised and is offering identity theft protection at no cost to those impacted. **If your social security number was compromised by this incident and you are eligible for this protection, we will contact you with details for enrolling in this free service.**

Blackbaud is taking steps to ensure that all old files are deleted and all personal information is encrypted. Saint John's Prep no longer records social security information in its current student information system or constituent database.

We will continue to operate with the utmost care to ensure that the privacy of our community members is protected and we expect our vendors to do the same.

While this cyberattack was not to any of our systems or to any system over which we have control, we wanted to alert you to this incident and to sincerely apologize for any inconvenience it may cause you. Please do not hesitate to contact us should you have any further questions or concerns regarding this matter.

September 22, 2020

Blackbaud, one of Saint John's Prep's vendors, recently notified us of a security incident that occurred within their system. Blackbaud, which manages data for many nonprofits and educational institutions, informed us that it was the target of a ransomware attack in May of 2020.

Blackbaud has informed us that the cybercriminal **did not access any credit card information, bank account information, or social security numbers**. Blackbaud has determined, however, that a copy of a backup file removed by the cybercriminal before being locked out may have contained demographic information including names, physical and email addresses, telephone numbers, and donor giving history.

Blackbaud has informed us that after discovering the attack, its Cyber Security team brought in law enforcement and independent forensics experts to address the attack.

Blackbaud informed us that the company paid the cybercriminal's ransom and received confirmation that the stolen data had been destroyed. Based on its internal research, law enforcement and other third-party investigation, and the nature of the incident, Blackbaud concluded that no data went beyond the cybercriminal.

Blackbaud has assured us of its commitment to prevent future cyber theft. Blackbaud notified us that its teams were able to quickly identify the vulnerability associated with this incident, including the tactics used by the cybercriminal, and took swift action to fix it. The company has confirmed through testing by multiple third parties, including the appropriate platform vendors, that its fix withstands all known attack tactics. Additionally, Blackbaud notes that it is accelerating its efforts to further harden its environment.

Based on the information provided to us, we currently have no reason to believe that it is likely your personal information will be misused. Nevertheless, we wanted to share our knowledge of the breach of Blackbaud's system with you so that you could take whatever steps you determined to be most appropriate to be able to monitor and protect your personal information and to encourage you to promptly report any suspicious activity or suspected identity theft to us, to Blackbaud, to your system provider, and to the proper law enforcement authorities. Should you wish to review it, Blackbaud has shared a summary of the incident on their website: [www.blackbaud.com/securityincident](http://www.blackbaud.com/securityincident)

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